

HOUSING / TENANCY SUPPORT SERVICES

Organisation name	Service type	Restrictions	Contact
Home Improvement Team EQUANS (Housing - Property Conditions) (Previously known as Engie)	Housing and/or Tenancy support services - Issues regarding landlord repairs for example no heating / hot water, grants, and loans for eligible owner occupiers, and enquires into insulation and energy efficiency grants. Reporting empty residential properties that are open to access.	The whole of NEL – There is a statutory homelessness out of hours service for those in crises.	Tel: 01472 326296, Option 3 homeimprovementteam@nelincs.gov.uk
Women's Aid NEL	Support and housing for victims and survivors of domestic abuse	Those experienced domestic abuse	Tel: 01472 575757 Email: support@womensaidnel.org Website: www.womensaidnel.org/
NELC Home Options Team	Homelessness and housing advice.		Tel: 01427 326296 (Homelessness – option 1)
Harbour Place	Daily drop in to access services to support those who are sleeping rough: <ul style="list-style-type: none"> • Housing • Health • Benefits • Harm Reduction Services 	Vulnerable/ isolated people	Tel: 01472 355234 Website: www.harbourplacegrimsby.org.uk
Salvation Army St. Peter's Avenue Cleethorpes DN35 8QB	Homelessness/ budget and debt advice	Adults	Tel: 01472 346620 Email: grimsby.corps@salvationarmy.org.uk

			Website: https://www.salvationarmy.org.uk/grimsby
YMCA Humber 21 Freeman Street, Grimsby, DN32 7AB	Supported accommodation for young people/ provides education and training, mental health support and youth activities to young people throughout the Humber area.	Young People	Tel: 01472 403020 Email: info@ymca-humber.com Website: https://www.ymca-humber.com/
The Foyer Orwell Street, Grimsby, DN31 3HB	Supported accommodation for young people/ offer resident activities/ sport activities	Young People 16 – 24 year olds	Tel: 01472 403020 Email: info@ymca-humber.com Website: https://www.ymca-humber.com/what-we-do/supported-accommodation/foyer/
Doorstep Pasture Street, Grimsby, DN32 9EE	Provide housing and support to young people under 25 years old who have a local connection to North East Lincolnshire and are homeless or at risk of homelessness.	Young People under 25 years	Tel: 01472 321444/ 07718 494 660 Email: info@mydoorstep.org.uk Website: http://www.mydoorstep.org.uk/